

After Hours Self Drop-Off Guide

Step 1

Park the vehicle



Drive into the parking lot by following the direction

Step 2

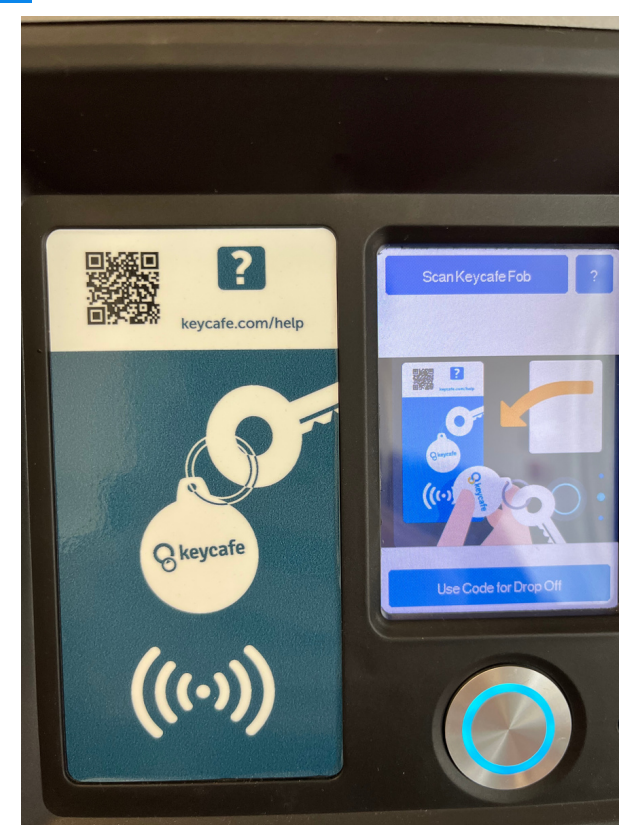
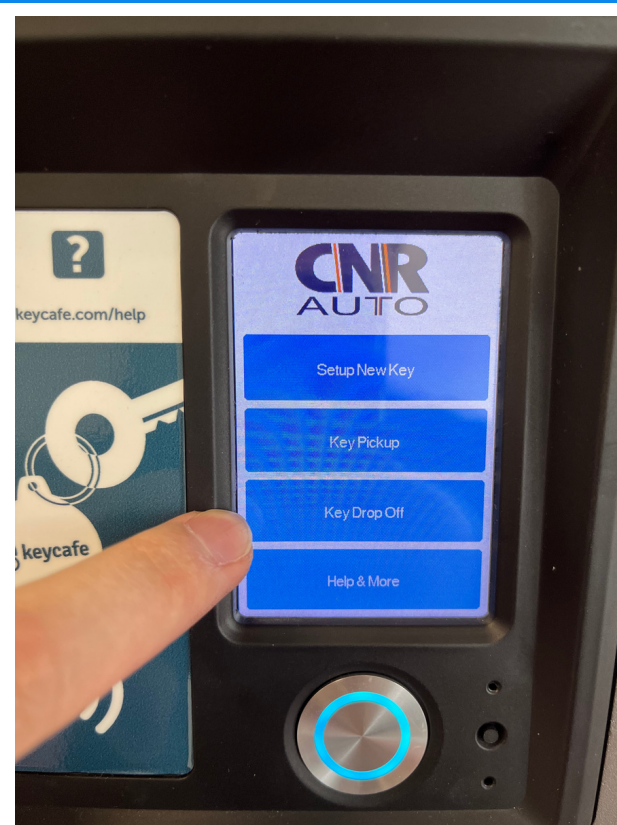
Get into the store



7900 Westminister Hwy Unit111, Richmond, BC V6X 1A5
Our store is within walking distance from the parking lot

Step 3

Drop-off the car key



1.Touch screen to start 2. Click-on "Key Drop-Off" 3. Attach the key tag to the sensor 4. Put the key into the key box after it pops out

Standard Precautions

- For safety purposes, only authorized person are allowed to enter the office.
- Please follow the guideline strictly, do not left the key in the vehicle or park the car in non-designated area. Lessees or tenants are responsible for any unexpected lost due to improper operation.
- The vehicle will be inspected the second business day, we will contact you by email/phone if there is any problems with the vehicle.
- The vehicle will not be moved before the inspection is completed. The inspection will be conducted under recording/photographing.
- Deposit will be returned within 24 hours if the car is undamaged and no additional costs are incurred. Credit card payments typically take 5-10 business days to process the payment, it depends on your situation and which bank do you use.
- For any non-emergency situations or any suggestions for us, please contact us by email at service@cnratuo.ca
- The service commitment to the final interpretation of the CNR AUTO LTD.