

After Hours Self Drop-Off Guide

Step 1

Park the vehicle



Drive into the parking lot by following the direction

Step 2

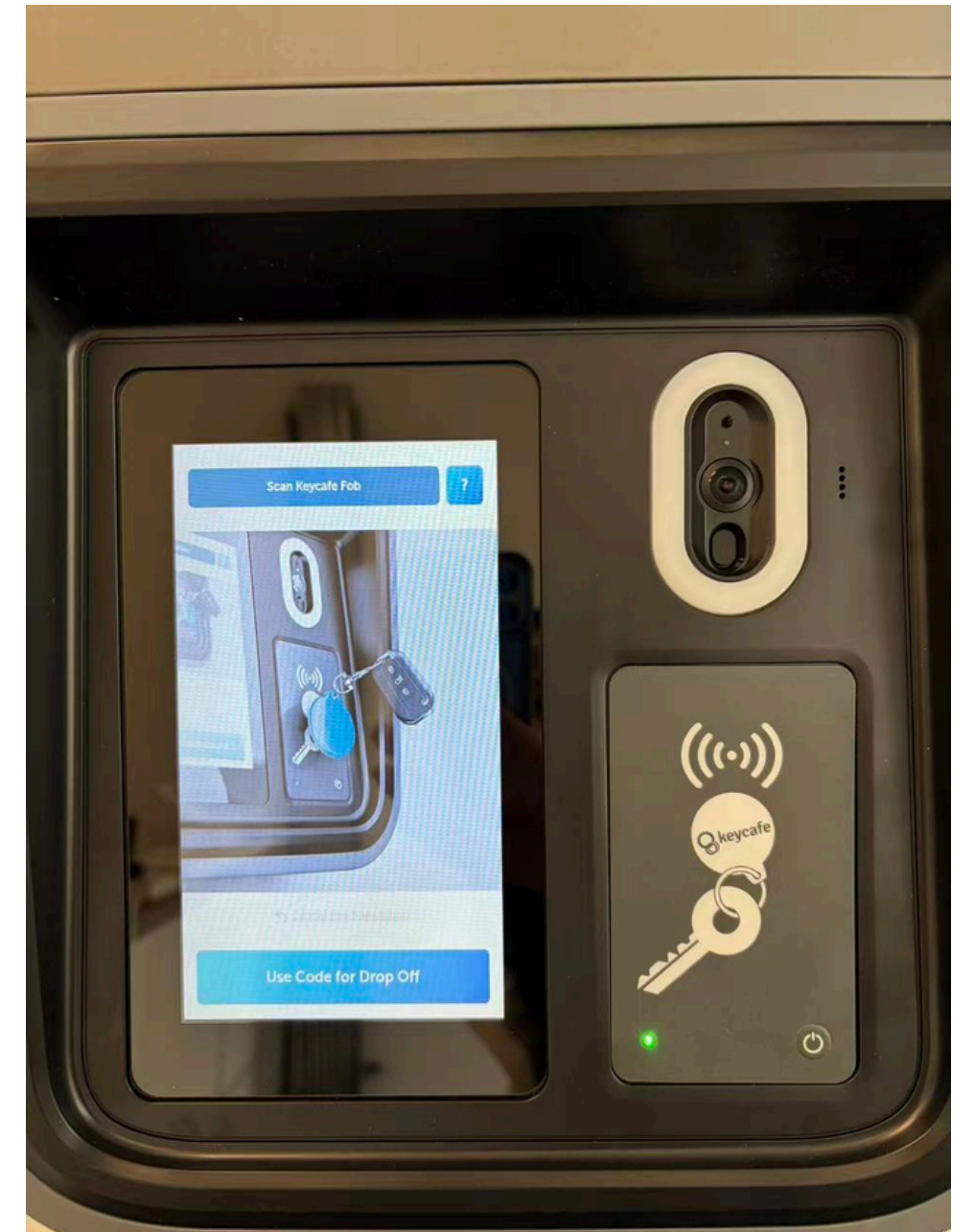
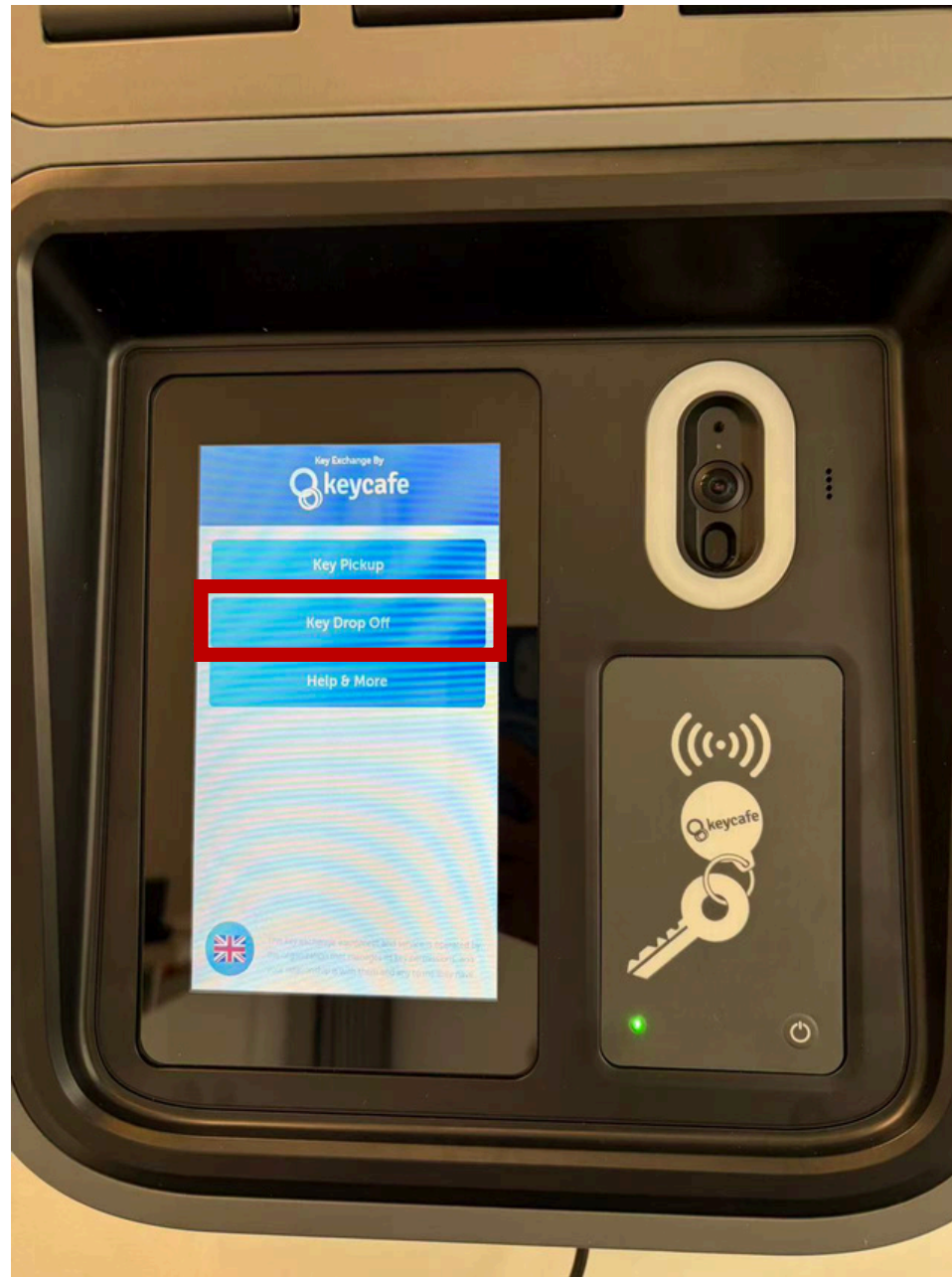
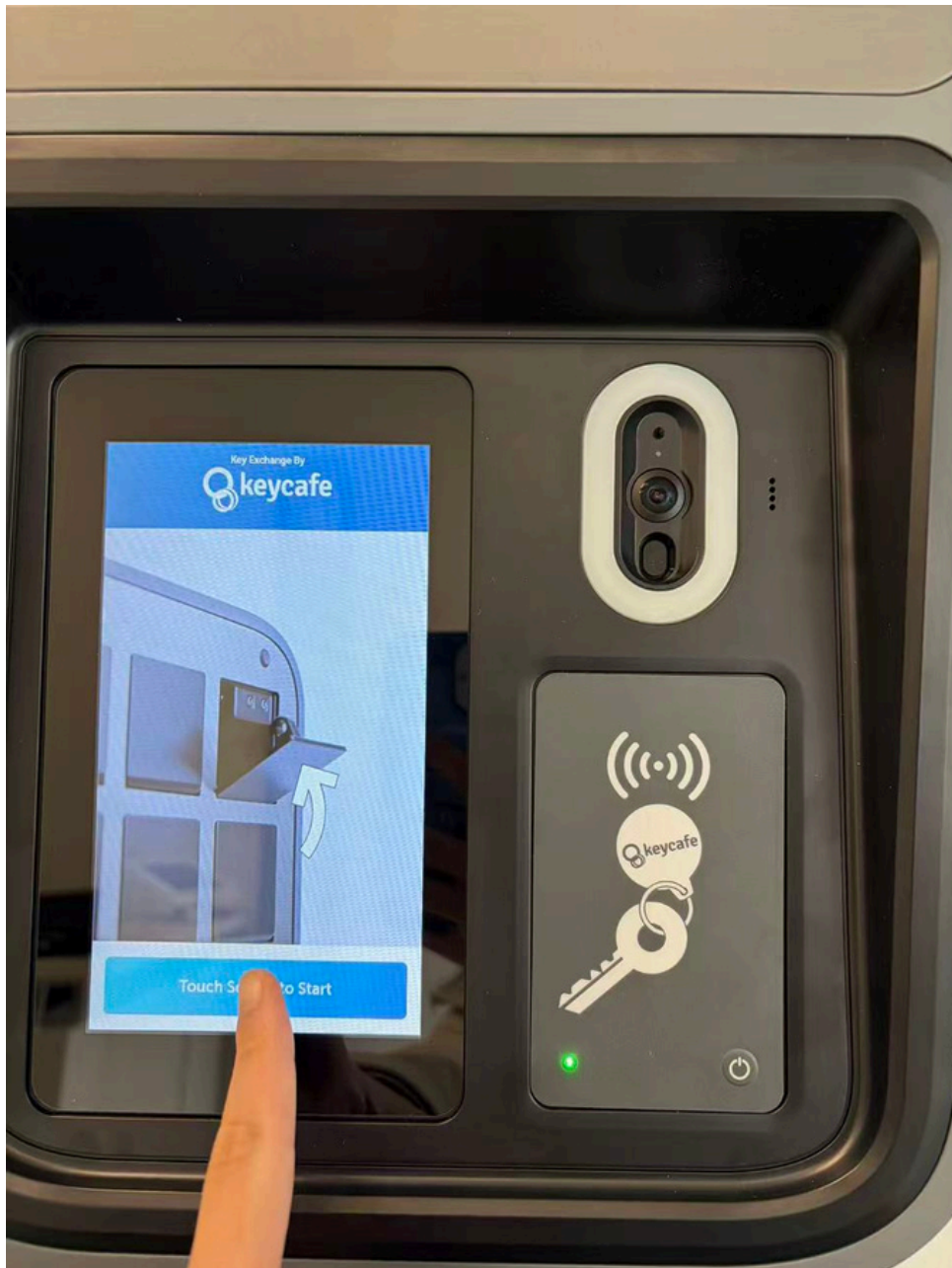
Get into the store



7900 Westminster Hwy Unit 111, Richmond, BC V6X 1A5
Our store is within walking distance from the parking lot

Step 3

Drop-off the car key



1. Touch screen to start
2. Click-on "Key Drop-Off"
3. Attach the key tag to the sensor
4. Put the key into the key box after it pops out

Precautions

- For safety purposes, only authorized personnel are permitted to enter the office.
- Please follow all guidelines strictly. Do not leave the key in the vehicle or park in non-designated areas. Lessees are responsible for any loss or damage resulting from improper use.
- The vehicle will be inspected on the second business day. We will contact you by email or phone if any issues are identified. The vehicle will not be moved until the inspection is completed. All inspections will be conducted with photo and/or video recording.
- The vehicle will not be moved before the inspection is completed. The inspection will be conducted under recording/photographing.
- The deposit will be returned within 24 hours if the vehicle is undamaged and no additional charges apply. For credit card payments, processing times typically range from 5–10 business days, depending on your bank.
- For non-emergency inquiries or suggestions, please contact us at service@cnrauto.ca.
- CNR Auto Ltd. reserves the right of final interpretation of these terms.

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